



## PERBADANAN PENGURUSAN MIRAGE RESIDENCE

Management Office

Tel:

| Email:

Dindings Corporate Insurance Agency

19<sup>th</sup> Floor, Plaza OSK, Jalan Ampang

50450 Kuala Lumpur

Dated : 15<sup>th</sup> Dec 2021

Attn: Mr Tan, Claims

Dear Mr Tan

**Re: Claim testimonial – Full Claim Settlement Approved within 1 Day – Mirage Residence**

The claim documents for replacing the damage balcony glass was received on 14<sup>th</sup> Dec 2021 from Mirage Residence. We immediately went through the documents before we submit it to the insurer on the same day for processing.

On the same evening we were informed that the insurer has approved the claim and issued the settlement letter that was forwarded to us the next day.

Our appreciation to Dindings Corporate Insurance Agency (DCIA) in closely following the case and submitting the claim documents received to the insurer for processing on the same day.

DCIA also kept Mirage Residence updated immediately upon received of the claim approval.

We appreciated the good services provided by DCIA from the time the claim documents were received, claim approved and the prompt notification to us on the approval.

Thank you

On behalf of Perbadanan Pengurusan Mirage Residence