

# PERBADANAN PENGURUSAN 32 AVENUE

25<sup>th</sup> September 2024

Dindings Corporate Insurance Agency  
19 th Floor, Plaza OSK, Jalan Ampang  
50450 Kuala Lumpur

Attn: Mr.Tan

**RE: Appreciation for the early claim settlement (within 3 working days)**

I am writing on behalf of committees at Perbadanan Pengurusan 32 Avenue to express my sincere gratitude to you and your team for the efficient and swift handling of my 2 recent claims which is broken plate glass and faulty component at fire alarm panel. I was extremely impressed by how both claims were settled and approved within just three days.

The completed claim form and e-payment form was received from the Insured on 20<sup>th</sup> September 2024 and forwarded to insurer on 23<sup>rd</sup> September 2024 morning for processing and payment. In the same day on 23<sup>rd</sup> September 2024, Mr.Tan informed me that both Claim was approved and Claim Settlement Letter issued and sent to the Insured informing claim for RM6,400 & RM2,670 approved and claim paid, all in 3 working days.

We look forward for long association with your company. Thank you.

Sincerely,

Perbadanan Pengurusan 32 Avenue Management Office,

