



Date: April 8, 2026

Testimonial Letter

From:

Property Manager,
PERBADANAN PENGURUSAN ANTAH TOWER

To:

Person-in-charge,
Insurance Division
DC Services Sdn. Bhd.
Dindings Life Agency Sdn. Bhd.
Dindings Risks Management Services Sdn. Bhd.
Sincere Source Sdn. Bhd.
19th Floor, Plaza OSK, Jalan Ampang, 50450 Kuala Lumpur , Malaysia
Tel : 03 2162 2515 Fax : 03 2166 6515 Website : www.edindings.com

Re: Commendation for Exceptional Service – Mr. Tan Kim Chuan

Dear Sir/Ms.,

I am writing to formally express my appreciation for the outstanding service provided by **Mr. Tan Kim Chuan** regarding our insurance policy renewal and latest claim process.

Throughout my experience with Dindings, Mr. Tan Kim Chuan has demonstrated a level of professionalism that is rare. I have been consistently impressed by his courteous interaction and proactive approach to customer service. Specifically, I would like to highlight:

- **Prompt Responses:** Mr. Tan always answers my questions quickly, ensuring I am never left waiting.
- **Quick Updates:** During the claim and policy renewal process, I received timely updates without needing to follow up.
- **Professionalism:** Every interaction has been respectful, knowledgeable, and genuinely helpful.

Because of this top-notch service, I feel secure knowing my insurance needs are handled by a dedicated professional. I would highly recommend Mr. Tan to anyone looking for a reliable insurance agent.

Sincerely,